



Amber Electric

Sign Up Discount Terms and Conditions

1. Introduction

These terms apply to eligible customers who sign up to become a customer of Amber using a Sign Up Discount (eg a promo-code, voucher, or url hyperlink) supplied by Amber or one of our trusted partners.

To the extent of any inconsistency, these terms take priority over any other terms made available to you that relate to a Sign Up Discount.

Capitalised terms in this document can be found in the **Glossary** at the end of this document.

2. Customer acknowledgement

- (a) From time to time, Amber may offer a Sign Up Discount which can be used by Eligible Customers as a credit for switching to Amber.
- (b) The offer of a Sign Up Discount is governed by these terms and is separate to your Amber market retail contract.
- (c) Where a Sign Up Discount is promoted through one of our trusted partners, you acknowledge that we or they may earn a fee or commission for the promotion.

3. Eligibility & Exclusions

- (a) At its sole discretion, Amber may exclude any customer who has received a Sign Up Discount for a supply address in the previous six (6) months from receiving an additional Sign Up Discount.
- (b) Customers will not be eligible to receive a Sign Up Discount if they exercise their cooling off rights or otherwise cancel their Amber market retail contract prior to us becoming responsible for the supply of electricity to the premises.
- (c) A Sign Up Discount may have an expiry date after which the offer is void.
- (d) A Sign Up Discount is not redeemable for cash and is not transferable to any other person or supply address, unless this is provided for.

5. Privacy

You acknowledge that we may need to provide your Personal Information to our trusted partners to confirm your eligibility to receive a Sign Up Discount. Where possible we will de-identify any Personal Information before disclosing it under this clause. Personal Information will be treated in accordance with Amber's [Privacy Policy](#).

4. Changes to these Terms and Conditions

We may need to vary these terms and conditions and will publish any changes on our website – although we will do what we can to make sure this does not happen often.

2. Glossary

'These terms' means the terms and conditions in this document;

'Amber', 'we', 'our' and 'us' means Amber Electric Pty Ltd (ABN 98 623 603 805);

'Eligible Customer' and 'you' means a customer of Amber who has signed up using a Sign Up Discount and meets each of the eligibility requirements in clause 3 along with any other eligibility requirements made available to you by Amber or one of our trusted partners prior to sign-up;

'Personal Information' has the meaning given under the *Privacy Act 1988*;

'Sign Up Discount' means a virtual promo-code, voucher, gift card, or url hyperlink authorised by Amber and supplied by Amber or one of our trusted partners, which when used by an Eligible Customer entitles them to a credit for signing up to become a customer of Amber.

3. How to Contact Us

Our most up to date contact details are available at amber.com.au/contact

Phone: 1800 531 907

Email: info@amber.com.au