



## Amber Electric Pty Ltd

- No contract term
- Single rate

- Call 1800 531 907
- [www.amber.com.au](http://www.amber.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$1,560/year</b> \$1,680 if you do not meet your discount conditions
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$2,290/year</b> \$2,410 if you do not meet your discount conditions
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$2,900/year</b> \$3,020 if you do not meet your discount conditions

## Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 531 907** and quote this Offer ID **AMB765038MR**.

## Offer details

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-07-2026
<b>Expiry date</b>	30-06-2027

## Offer eligibility

Conditional offer to new residential customers (who are also customers of Commonwealth Bank of Australia) in Ausnet's distribution region with a flat rate tariff. For illustrative purposes, tariff NEE11 assumed. Feed-In Tar... more details below

## Discounts and incentives

## Conditional discounts

(incl. GST)

## Amber Plan + CommBank Yello

Fixed amount: \$120.00

Welcome credit of \$120 applied over 12 months. New residential customers only who are also customers of CommBank (CBA) in the Yello segment and link their CBA credit card or bank account as Amber payment method. Customers are ineligible to receive any remaining credit months if they cancel their Amber account, switch their payment method to a non-CBA account, or their CBA card expires. Additional eligibility requirements apply, see Amber website.

## Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Conditional offer to new residential customers (who are also customers of Commonwealth Bank of Australia) in Ausnet's distribution region with a flat rate tariff. For illustrative purposes, tariff NEE11 assumed. Feed-In Tariffs are only valid if applicable
<b>Prices are not fixed</b>	Prices are not fixed. All usage is charged at the same wholesale electricity costs that are charged to us. Prices are determined by a range of factors, including government rebates, network fees and wholesale market costs.

**Contract expiry details** No lock in contracts or exit fees.

**Full terms and conditions** All usage is charged at the same wholesale electricity costs that are charged to us. The rate listed in 'Peak Consumption' is for illustrative purpose only under Amber's Price Guarantee and assumes a customer is on a flat rate tariff. It does not apply if you are on a different network tariff. You are protected by Amber's quarterly price guarantee published on our website. Full terms and conditions at <https://www.amber.com.au/terms>.

**ESC licence information** Electricity retail licence under Amber Electric Pty Ltd

## Fees

(incl. GST)

**Annual fee** **Flat rate: \$300.00**

Membership of \$25 per month (inc. GST) to access these wholesale rates.

**Connection fee** **Flat rate: \$52.00**

Reconnection Fee: Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Actual charges passed through from your distributor may vary, see [www.amber.com.au/fees](http://www.amber.com.au/fees) for more information.

**Disconnection fee** **Flat rate: \$52.00**

Disconnection Fee: Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Actual charges passed through from your distributor may vary, see [www.amber.com.au/fees](http://www.amber.com.au/fees) for more information.

**Direct debit dishonour payment fee** **Flat rate: \$3.00**

An \$3 (inc. GST) fee applies if payment is dishonoured or reversed.

**Credit card payment processing fee** **Percentage of bill: 1.00%**

A fee of 1% applies to payments made by credit or debit card

### Additional information

Additional fees may apply. For more information, please visit the retailers website at [www.amber.com.au](http://www.amber.com.au).

## Billing details

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

## Offer rate and details

Local time

**Electricity charges - Year-round** **Tariff (incl. GST)**

**Daily supply charge** 59.17 c/day

**Usage charge** 44.23c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

**Tariff**

**Retailer feed-in tariff** 0.00 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for c/kWh.	0.80 cents per kWh

*Climate zone 6: Mild temperate*