



Amber Electric Pty Ltd

- No contract term
- Time-varying rates

- Call 1800 531 907
- www.amber.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,120/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,550/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,900/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- Green power
- Fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 531 907** and quote this Offer ID **AMB765019SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2026
Expiry date	30-06-2027

Offer eligibility

This standing offer is available to customers in Citipower's distribution region on the regulated residential time of use tariff.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This standing offer is available to customers in Citipower's distribution region on the regulated residential time of use tariff.
Prices are fixed	
Contract expiry details	No lock in contracts or exit fees.
Full terms and conditions	For full terms and conditions, visit https://www.amber.com.au/terms .
ESC licence information	Electricity retail licence under Amber Electric Pty Ltd

Fees

Connection fee	(incl. GST) Flat rate: \$51.19
Reconnection Fee: Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Actual charges passed through from your distributor may vary, see www.amber.com.au/fees for more information.	
Disconnection fee	Flat rate: \$51.95

Disconnection Fee: Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Actual charges passed through from your distributor may vary, see www.amber.com.au/fees for more information.

Direct debit dishonour payment fee **Flat rate: \$3.00**

An \$3 (inc. GST) fee applies if payment is dishonoured or reversed.

Credit card payment processing fee **Percentage of bill: 1.00%**

A fee of 1% applies to payments made by credit or debit card

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.amber.com.au.

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges - Year-round **Tariff (incl. GST)**

Daily supply charge 121.14 c/day

Usage charge

4pm - 9pm 38.31c/kWh

9pm - 11am 21.17c/kWh

11am - 4pm 16.59c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

Retailer feed-in tariff **Tariff**
0.00 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
100% GreenPower	100% GreenPower for c/kWh.	0.80 cents per kWh

Climate zone 6: Mild temperate